

There's a new look to our billing statement ~

Roanoke Electric Cooperative has redesigned its billing statement. The new bill has been designed with you in mind, making it easier to read and understand. Check out the latest features!

Account Number	12345678-001
Member Name	JOHN Q SAMPLE
Service Address	123 SAMPLE AVENUE
Service Dates	04/01/14 - 05/01/14
Meter Number	1234567890
Location	123456789012345
Rate	33
Phone Number	(252) 209-2236



Roanoke Electric Cooperative

A Touchstone Energy® Cooperative
The power of human connections®

See Reverse Side For Important Information

Roanoke Electric's Kilowatt-hour Prepaid metering program will help you manage your bill more effectively. Visit www.roanokeelectric.com/prepaid for more info.

New Bill Features

- 1 Member contact and service location information
- 2 Special announcements
- 3 Previous bill amount, payments, past due balance, current charges and net amount due
- 4 Change of address indicator
- 5 Disconnect date
- 6 Reverse page listing office contact information, payment locations, payment options, explanations of charges, program offerings, and change of address field
- 7 Amount after due date

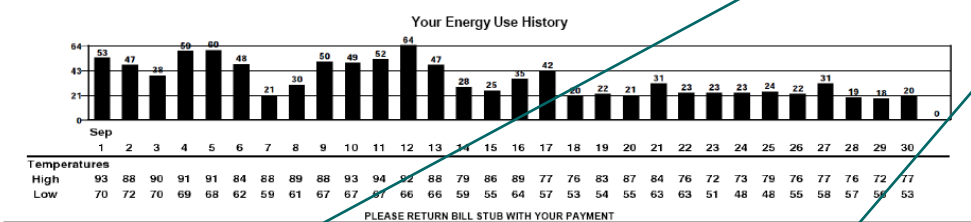
Service	Days Billed	Meter Reading Previous	Meter Reading Current	Meter Multiplier	Use	Amount
Electric Charges	30	42296	42570	1	274	\$69.99
Demand Charges			9.955		9.955	\$0.00
-0.005000 Wholesale Power Cost Adj					344	-\$1.72
NC Renewable Charge						\$2.85
1 175W MV Outdoor Light					70	\$12.40
1 Outdoor Light Pole					0	\$2.25
7% NC Sales Tax						\$2.57
Total Current Charges						\$88.34

To Report a Power Outage 24/7 1-800-358-9437

Budget Billing YTD Difference
Minus sign indicates a credit on your behalf.

If payment is not received by the due date, a \$6.00 late fee will be added.
*Past due balance is subject to disconnection on 06/02/14

Compare Your Use				Previous Bill Amount	Payments On 04/23/14	*Past Due Balance	Current Charges	NET AMOUNT DUE
Period	Days	kWh Used	Daily Avg kWh	Cost Per Day				
Current	30	274	9	\$1.00	\$95.00	-\$95.00	\$0.00	\$88.34
Last Month	31	497	16	\$2.00				
Last Year	30	384	13	\$1.50				



Account Number	Amount Due
12345678-001	\$88.34
Due Date	Amount After Due Date
05/27/14	\$94.34
Payment Amount Enclosed	

ROANOKE ELECTRIC COOPERATIVE
PO BOX DRAWER 1326
AHOSKIE NC 27910-1326
Forwarding Service Requested

Change of address, see reverse side.

JOHN Q SAMPLE
123 SAMPLE AVENUE
AHOSKIE NC 27910-1326

FINAL BILL
Take advantage of our secure and convenient way of managing your utility bill online - GO PAPERLESS!
For more information, visit www.roanokeelectric.com

ROANOKE ELECTRIC COOPERATIVE
PO BOX DRAWER 1326
AHOSKIE NC 27910-1326

These new features will become effective on your August 2014 billing statement.

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TO REPORT A

General Information
Mailing Address: PO Box 1326, Ahoskie, NC 27910
Customer Service: 1-800-358-9437
Office Hours: 8:00am - 5:00pm, Monday - Friday
Website: www.roanokeelectric.com

Forwarding Service Center:
1326 Sample Avenue, Ahoskie, NC 27910

Payment Methods
Check or money order: Checks are processed the next business day. Money orders are processed the next business day. All bills are processed the next business day. If there are any questions, please call the office.

New Billing Cycle:
Check your bill for any changes. If you have any questions, please call the office.

Payment Information:
If you change where you would like to receive your mail, please check the box on the reverse side of this payment stub, and provide your new mailing address and information below:

Name: _____
New Mailing Address: _____
City/State: _____
Telephone: _____

Account Number: _____
Zip Code: _____
Card Number: _____

ROANOKE ELECTRIC
518 NC Hwy 561 West
Aulander, NC 27805
Phone: 252.209.2236
Toll Free:
800.433.2236
GPS Location

MAILING ADDRESS
Roanoke Electric Cooperative
P.O. Drawer 1326
Ahoskie, NC 27910

roanokeelectric.com

