



THE CALL

A BIWEEKLY PUBLICATION OF ROANOKE ELECTRIC COOPERATIVE



CHARTING SUCCESS

Membership survey shows signs of progress

As the CEO of Roanoke Electric Co-op, I recognize that the satisfaction of our member-owners is critical to our future success. Today, I am proud to share with you what the latest research is indicating about your perceptions of our performance. To learn more about these findings, [read more.](#)

A GREAT DEAL

How to fill your shopping cart with savings

Would you like to do your gift shopping this holiday season and lower your energy bill at the same time? If the answer is "yes," head on over to Roanoke Rewards, where "power shopping" takes on a whole new meaning. [Check it out.](#)



TODAY'S TIP

A quick guide for safe holiday lighting

Did you know holiday lighting and electrical decorations, when used improperly, carry the increased risk of fires and injuries? As we begin to bask in the glow of the season's splendor, Roanoke Electric Co-op wants to shine a little light on some very important safety tips. [Read more.](#)



REC SOLUTIONS

Have you taken this survey yet?

If you've already taken Roanoke Electric Co-op's survey asking of your interest in bringing broadband technology to the area, "thank you." If you haven't yet, the time to do so is running out.

The deadline for survey responses is Dec. 30. If you don't want to miss out on this special opportunity, please take this time to [offer your input.](#)



CLOSING ANNOUNCEMENTS

In observance of the holiday season

Roanoke Electric Co-op's offices will be closing Monday and Tuesday, Dec. 26 and 27, in observance of the Christmas holiday. Our offices will resume normal business operations on Wednesday, Dec. 28.



Year-end procedures set for Dec. 30


Co-op offices will also be closed on Friday, Dec. 30, so staff can conduct "end-of-year procedures." To find out how this will impact your ability to make payments around that time, [read this important announcement.](#)



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